



# *Town of Kittery, Maine*

## *Department of Public Works*

### *Residential Tips and Reminders*

***Residential Tip #1:*** Please only call in with **emergency** questions during a storm event as both Public Works and Police are very busy responding to the storm. Our crews never intentionally plow you in or put an uneven amount of snow on your side of the street.

***Residential Tip #2:*** Please remember that our crews have to travel on snow covered, slippery untreated roads to get here at any hour of the day or night. Please be patient as the crews will be out as soon as possible to begin snow removal operations.

***Residential Tip #3:*** If a plow truck is riding with its plow up, please do not be misled. They may be returning to the garage for fuel or repairs or might be headed to another section of town to assist with snow removal.

***Residential Tip #4:*** Residents should not be concerned if they do not see their roadway plowed during the early part of a snowstorm. The Highway Department follows an assigned route plan. Please be patient, all town owned roads will eventually be plowed.

Unfortunately, it is not possible to keep the roads free of snow without filling in many driveways; therefore, when you clean the end of your driveway, deposit the excess snow to the downstream side of your driveway. This will minimize the redeposit of snow into the cleared opening when the plow makes its next pass. Please do not shovel, plow or blow snow or ice into the roadway. It is not only illegal, but can be a serious traffic hazard.

If you have a private contractor plowing your driveway please make sure to remind them of this as you will be held responsible for their actions. It is also advised that you or your private contractor or you wait until the town crews are finished with their road clearing operations and the storm has stopped until you shovel or plow your private driveways.

***Residents Tip #5:*** Once a school closing, delay or early dismissal is determined, each parent of a school age child and all staff are notified individually via an automated recorded telephone message that is also sent via e-mail.

***Residential Tip #6:*** Residents should not be concerned if they do not see their sidewalk plowed after a snowstorm. The Highway Department follows an assigned route plan that begins the day after the storm. Please be patient, all town owned sidewalks will be plowed.